



The Crescent Primary School

Toynbee Road
Eastleigh
Hampshire
SO50 9DH
Telephone: 023 8061 2536
E-mail: adminoffice@crescent.hants.sch.uk
Website: www.thecrescentprimary.com

Headteacher: Mr Mark Wartnaby
Deputy Headteacher: Mrs Natalie Preston
Assistant Headteacher: Mrs Simone Burrough

12th February 2026

Reminder – Wraparound Care Provision at The Crescent Primary School

Dear Parents/Carers

I wanted to remind you about our wraparound care provision, which is available to help support your family's needs both before and after school.

Availability and Session Times

- **Breakfast Club:** 7:30am – 8:45am (before school)
- **After School Club:** 3:25pm – 4:30pm (after school)
- **After School Club:** 4:30pm – 6:00pm (after school)
- **After School Club:** 3:15pm – 6:00pm (after school)
- Both clubs operate every weekday during term time.

Incidents of late collection will be recorded by the Shooting Stars staff and discussed with parents and carers at the earliest opportunity. Please note that late collection results in a fine of £1.00 per minute of lateness after 6:00pm. If your child is booked on a 'short' afternoon session, i.e. finishing at 4:30pm and they are collected after this time, you will be charged for the full 'long' session amount of £10.50. The late fee will automatically be charged to your child's account.

Booking & Cancellation Procedure

- Bookings must be made via Arbor at least 24 hours in advance.
- Places are allocated on a first-come, first-served basis.
- Amendments and cancellations to pre-booked sessions can only be made by Shooting Stars
- Unless a cancellation has been made by emailing Shooting Stars giving at least 24 hours' notice, pre-booked places, which are not subsequently used, will be charged at the full rate

Collection & Safeguarding Arrangements

- Children must be collected by a named adult listed on your child's collection form.
- Please collect your child from the double doors in the car park at the back of the school and sign them out with a member of the wraparound care team.
- If you're delayed or need to change your collection arrangements, please notify us immediately on **023 8068 7362**.

Contact Details for Queries

- For any questions or to discuss your child's needs, please contact Shooting Stars:
 - **Phone:** 023 8068 7362 (during Shooting Stars hours only)
 - **Email:** shootingstars@crescent.hants.sch.uk

Next Steps

- If you need to update your child's collection form, please request a new form from the office.

Thank you for your continued support. If you have any questions about wraparound care or require assistance with bookings, please do not hesitate to get in touch.

Best wishes

Mr M Wartnaby
Headteacher

Working Together – Learning for Life

