



# The Crescent Primary School

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**Headteacher:** Mr Mark Wartnaby  
**Deputy Headteacher:** Mrs Natalie Preston  
**Assistant Headteacher:** Mrs Parmjit Dulay

17<sup>th</sup> July 2025

## Arbor Communications Payments

Dear Parents and Carers

Following our letter dated 11<sup>th</sup> July 2025, please see further information regarding Shooting Stars wraparound care, trips and events below.

### Payments

The option to make payments via Arbor for trips will be **activated in September**, when we will cease using ScoPay. Shooting Stars wraparound care, will be bookable via Arbor from today, **17<sup>th</sup> July 2025** for sessions from September onwards.

Please follow the instructions below to register a child for a wraparound care club using the Parent Portal or Parent App

[Signing my child up for a Breakfast or After-School Club on the Parent Portal or Parent App – Arbor Help Centre](#)

Over the Summer, all debits and credits registered against your child's ScoPay account will be transferred to Arbor. These transfers cannot take place until we cease using ScoPay on 23<sup>rd</sup> July.

We have applied sibling discount to Arbor for siblings who attend our wraparound care on a regular basis. Once your sessions have been booked, please let us know if the reduced rate has not been applied.

### Childcare Vouchers

Should you wish to use childcare vouchers, please provide details of your childcare voucher provider to enable us to register this in Arbor.

For Tax Free childcare, reference numbers are made up of 4 letters and 5 numbers. The letters are the first initial and the first 3 letters of the child's surname. For example, AJON12345. Please let us know by emailing [Shootingstars@crescent.hants.sch.uk](mailto:Shootingstars@crescent.hants.sch.uk).

For those who have already registered, please continue to log in and make payments in the usual way.

Should you have any queries, please do contact us.

Yours sincerely

Mr M Wartnaby  
Headteacher

Reach for the Stars

