



# The Crescent Primary School

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**Headteacher:** Mr Mark Wartnaby  
**Deputy Headteacher:** Mrs Natalie Preston  
**Assistant Headteacher:** Mrs Parmjit Dulay

25th April 2025

## Arbor App/Parent Portal Important Information

Dear Parents/Carers

We wanted to clarify the situation regarding access to The Crescent Primary School on the Arbor App/Parent Portal.

We are aware that some parents are using the Arbor App/Parent Portal for their children in other schools. Those parents will notice that The Crescent Primary School also appears on their Arbor log in screen. This is because the email address held for you at both schools is the same.

**Please do not attempt to log in to The Crescent Primary School on the Arbor App/Parent Portal as we do not currently utilise this function in Arbor and you will not be able to view your child's details through this portal.**

You should continue to use Scopay for all payments and Shooting Stars bookings. However, communications will continue to be sent from Arbor.

We are actively exploring the possibility of using the Arbor App/Parent Portal for our parents in the future. Should we be in a position to open this function up to our parents, we will ensure to send you your Arbor login information.

Thank you for your understanding.

Kind regards

Mr M Wartnaby  
Headteacher

### Reach for the Stars



Hampshire  
County Council

