



The Crescent Primary School

Toynbee Road
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Website: www.thecrescentprimary.com

Headteacher:

Mr Mark Wartnaby

Deputy Headteacher:

Mrs Natalie Preston

Assistant Headteacher:

Mrs Simone Burrough

Shooting Stars Breakfast and After School Club Registration Number – 115886

Dear Parents/Carers,

Thank you for your interest in our Breakfast & After School Club, Shooting Stars. We are registered with the following Childcare Voucher companies:

Fideliti – membership number SHO068C

Edenred – membership number P21293978

Sodexo – membership number 909865

Computershare – membership number 0026675620

Care4 – membership number 77213705

Rewardgateway – membership number 46184055504 (Arqiva underwritten by Rewardgateway)

Enjoy Benefits – membership number B027321

Employers for Childcare (EFC) – EFC do not use membership numbers. Please provide the name & address of the facility.

Happy People (PES) – reference number 07588

Bravo - 115886

Tax Free Childcare (Government Scheme) – reference number 115886

Can we please ask parents who use Childcare Vouchers to provide us with the following information for your child:

- Childcare Voucher company you use
- Your child's name
- Reference number (where possible) for your child

This information will help us to credit any payments to your Arbor account as soon as possible.

For Tax Free Childcare, please provide us with your child's 'Unique Reference Number'. Childcare reference numbers are made up of 4 letters and 5 numbers. The letters are the first initial and the first 3 letters of the child's surname. For example, AJON12345.

Once we have received the relevant information you will be able to book sessions 24 hours in advance. For sessions within 24 hours, please contact the school office on 023 8061 2536 to check availability. You will still be able to sign your child(ren) up via the Parent Portal and Parent App, even if you do not have enough balance. This is so you are able to book sessions even if we have not added the latest voucher top up.

How to Top Up Your Balance

1. **Log in:** to the Arbor Parent Portal or App.
2. **Navigate:** to the Payments or Top-Ups section.
3. **Select:** your child's profile and find the option to top up their account.
4. **Initiate:** top-up by clicking the "Top up by voucher" button if it's available, if not please contact us for further guidance.

5. **Confirm:** that the funds have been added to your balance. You should see the new balance reflected on your home screen.

To Book a Session

1. **Log in:** to the Arbor Parent Portal or App.
2. **Navigate:** to the Clubs section.
3. **Select:** the desired wraparound club.
4. **Click:** "Register for this club" and select the required days or membership options.
5. **Confirm:** your choices and complete the registration. The cost of the session will be deducted from your available balance.

If you are unsure or have any issues, please contact us using the following email shootingstars@crescent.hants.sch.uk

Kind regards

Shooting Stars Team

Working Together – Learning for Life

